



HW-J8500R

HW-J8501R

User Manual

For further information, refer to the Web Manual.

Web manual : www.Samsung.com → Owners & Support → Manuals & Downloads →
Product name search → HW-J8500R or HW-J8501R

SAFETY INFORMATION

- ✓ The following also applies to the Wireless Subwoofer (PS-WJ8500R, PS-WJ8501R).

SAFETY WARNINGS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK).

NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



 The lightning flash and arrowhead within the triangle indicates that there is dangerous voltage inside the product.

 The exclamation point within the triangle indicates that there are important instructions accompanying the product.



Class II product : This symbol indicates that a safety connection to electrical earth (ground) is not required.



AC voltage : Rated voltage marked with this symbol is AC voltage.



DC voltage : Rated voltage marked with this symbol is DC voltage.



Caution. Consult instructions for use : This symbol instructs the user to consult the user manual for further safety related information.

WARNING

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

CAUTION

- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

FCC NOTE (for U.S.A.):

Class B FCC Statement

The included module(s) has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorienting or relocating the receiving antenna.
- Increasing the separation between the equipment and receiver.
- Connecting the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consulting the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement :

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated so there is at least 8 inches (20 cm) between the radiator and your body. This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

FCC Caution :

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below. Keep these operating instructions handy for future reference.

- 1) Read these instructions.
- 2) Keep these Instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with a dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



PRECAUTIONS

1. Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the back of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (3~4 inches). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.
2. During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.
3. Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
4. Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Unplug the power cable from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using.
5. The battery used with this product contains chemicals that are harmful to the environment. Do not dispose of the battery in the general household trash. Do not expose the battery to excess heat, direct sunlight, or fire. Do not short circuit, disassemble, or overheat the battery. Danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type.



WARNING: DO NOT INGEST BATTERY.
CHEMICAL BURN HAZARD.

The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the remote and make sure to keep it away from children. If you think the battery might have been swallowed or placed inside any part of the body, seek immediate medical attention.

CHECKING THE COMPONENTS

Soundbar Main Unit



② AC/DC Adapter

③ Power Cord

Subwoofer



① Power Cord

Remote Control /
Battery



HDMI Cable



- ✓ Use Cat 7 (*STP Type) cable for the connection.
* Shielded Twist Pair

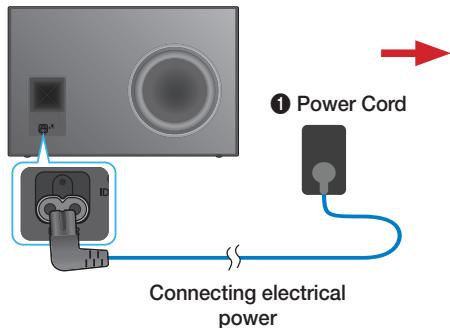
CONNECTING ELECTRICAL POWER

Use the power components (①, ②, ③) to connect the power supplies in the following order:

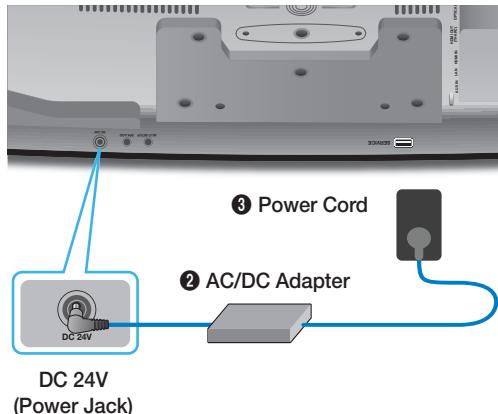
Subwoofer → Soundbar Main Unit

- ✓ For more information about the power supply and power consumption, refer to the label attached to the product. (Label : Bottom of Soundbar main unit)

Rear of
Subwoofer



Rear of the Soundbar Main Unit



- ✓ Make sure to rest the AC/DC Adapter flat on a table or the floor. If you place the AC/DC Adapter so that it is hanging with the AC cord input facing upwards, water or other foreign substances could enter the Adapter and cause the Adapter to malfunction.

CONNECTING THE SUBWOOFER TO THE SOUNDBAR MAIN UNIT

You can enjoy rich bass tones and better sound quality by linking the subwoofer to the Soundbar main unit.



The Soundbar main unit and subwoofer should link (connect wirelessly) automatically when the Soundbar main unit and subwoofer are turned on. When auto-connection is complete, the blue indicator on the top of the subwoofer stops blinking and glows blue continuously.

- ✓ If the indicator on the top of the subwoofer displays in red or flashes in blue, the subwoofer has not automatically connected. If this occurs, follow the directions below to connect the subwoofer manually.
- ✓ Important: Before you begin, put the battery into the remote. See page 16 for instructions.



1. Plug the power cords of the Soundbar main unit and subwoofer into an AC wall outlet.
2. Press the **ID SET** button on the rear of the subwoofer for 5 seconds. The red indicator on the top of the subwoofer turns off and the blue indicator flashes rapidly.
3. Press the **W** button on your remote control for 5 seconds while the Soundbar main unit is turned OFF.
4. The ID SET message appears on the display of the Soundbar main unit for a short period of time, and then disappears.



5. While the subwoofer's indicator is flashing blue, press the **W** button on your remote control or on the top of the Soundbar main unit to turn on the Soundbar main unit.
6. The connection is complete if the indicator on the top of the subwoofer stops flashing and glows continuously.

✓ If the connection process fails, the blue indicator will flash continuously. Go to Step 2 and start again.

CONNECTING TO YOUR TV

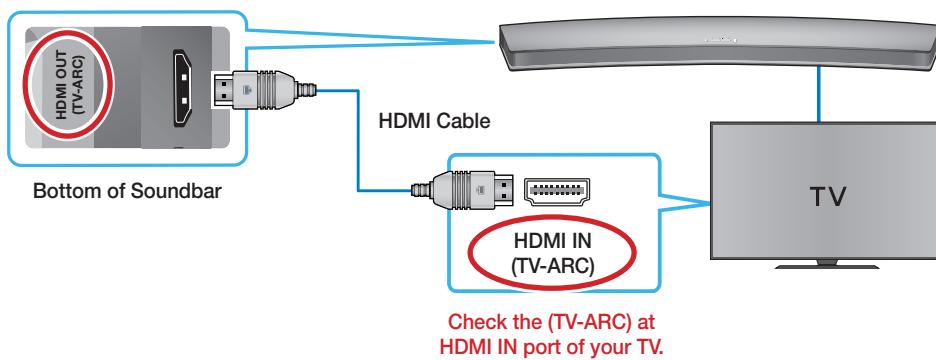
You can enjoy TV sound after connecting the Soundbar to your TV with or without a cable.

- ✓ Important: Before you begin, put the battery into the remote. See page 16 for instructions.

Method 1. Connecting with a Cable

Check the HDMI OUT (TV-ARC)

port of the Soundbar main unit.



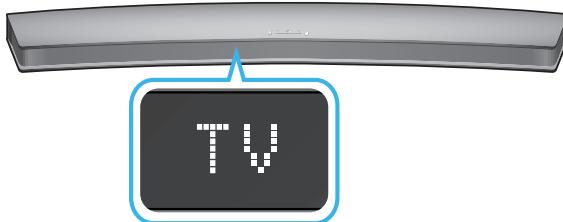
1. Connect the HDMI cable as in the picture above.
2. TV ARC appears on display of the product and TV sound is output.



- ✓ If TV sound is not output, press the  button on the top of your Soundbar or the **SOURCE** button on the remote control to select the **D.IN** mode on Soundbar main unit display. Then, the **D.IN** mode is changed to TV ARC and TV sound is output.
- ✓ If the Soundbar main unit display does not change to TV ARC, check the cable connections.
- ✓ You can conveniently control the volume of the Soundbar and interlock power supply.

Method 2. TV SoundConnect (Linking to a Samsung TV with Bluetooth)

1. Turn on your Samsung TV and the Soundbar.
2. Select **TV** mode in your Soundbar display by pressing the  button on the top of the Soundbar or the **SOURCE** button on your remote control. (Modes are displayed in the following order: D.IN → AUX → HDMI → BT → TV.)



3. When the connection message shown below appears on the TV screen, select <Yes> with your TV remote control.



Select <Yes> with your TV remote control.

4. The Soundbar outputs TV sound.

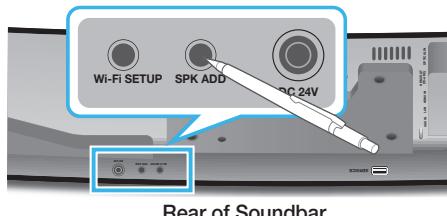
- ✓ If the TV SoundConnect linking process fails, navigate to SoundConnect in the TV's Sound menu, select **Add New Device**, and set **Add New Device** to **ON**. Then, try again.
- ✓ If your Soundbar is connected to your TV through TV SoundConnect, you can conveniently control the volume with the Soundbar's remote or the TV's remote.
- ✓ The TV SoundConnect (Soundshare) function is only available in some Samsung TV products released since 2012.
- ✓ If you want to disconnect the existing connection to your TV and establish a new connection to another TV, press the **▶II** button on your remote control for more than 5 seconds.
- ✓ In the TV SoundConnect mode, the Soundbar cannot be paired to another Bluetooth device.
- ✓ Do not place electronic devices or metallic objects on top of the product.
e.g., Wired/wireless router, set-top box, or modem.
- ✓ Placing the product on the floor may degrade wireless network performance, depending on the floor material.

Method 3. Connecting to a Wireless Network

Installing the Samsung Multiroom App and Connecting Wirelessly

To install Samsung Multiroom app for the first time, follow the steps shown below.

1. Press and hold the **SPK ADD** button on the rear of the Soundbar for more than 1 second.
 - There is a notification sound and the message “**ADD SPEAKER**” appears on the Soundbar’s main unit. Afterwards, the message “**WIFI READY**” appears when standby-for-connection mode activates.
2. Connect your smart device (smart phone, tablet, etc.) to your wireless router.



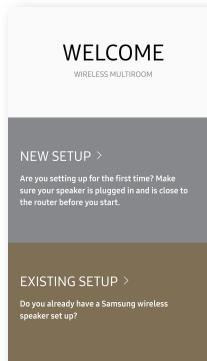
Rear of Soundbar



3. Install the **Samsung Multiroom** app on your smart phone (smart phone, tablet, etc.).
4. Launch the **Samsung Multiroom** app.

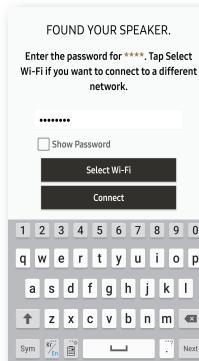


5. Complete the initial settings by following the instructions on the app screen.

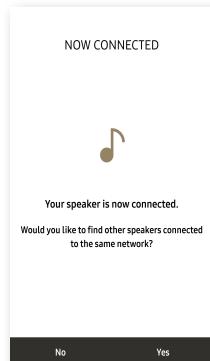


Start screen

Complete the settings by following the instructions on the Samsung Multiroom app screen.



Entering the password for the wireless router



Speaker connection complete

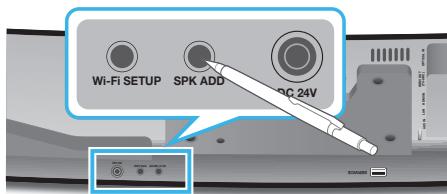
- ✓ You must enter the password of your wireless router to connect your Soundbar to your wireless network through Samsung Multiroom app.
- ✓ If your wireless router has no designated password, the app completes the initial settings without asking you to enter a password.

Adding the Soundbar to an Existing Multiroom Audio System

If the Samsung Multiroom app is already installed for use with another multiroom audio device, follow these steps to add the Soundbar.

1. Press and hold the **SPK ADD** button on the rear of the Soundbar for more than 1 second.

- There is a notification sound and the message “**ADD SPEAKER**” appears on the Soundbar’s main unit. Afterwards, the message “**WIFI READY**” appears when standby-for-connection mode activates.

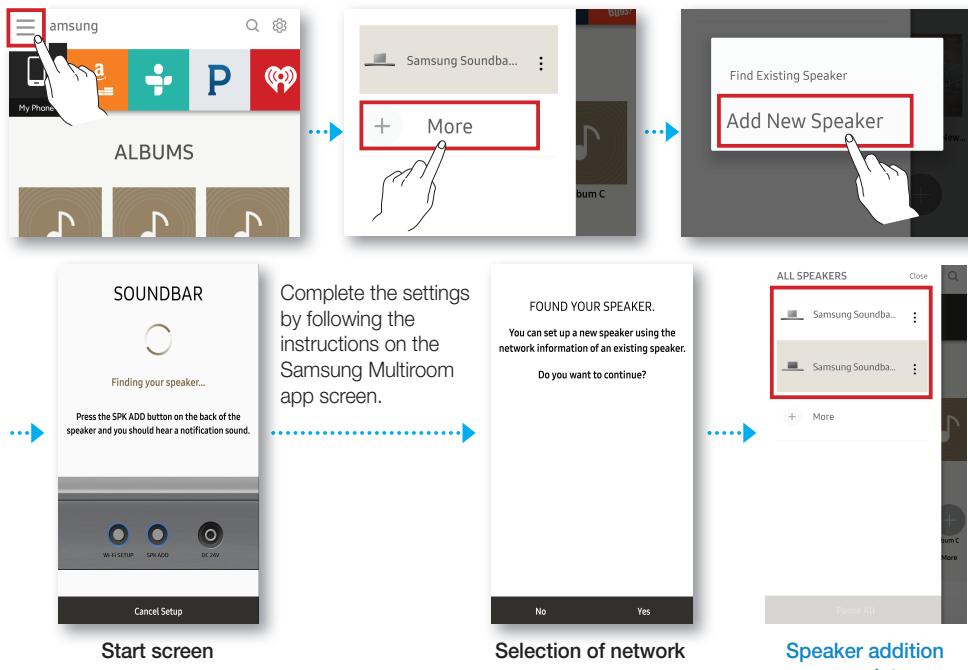


Rear of Soundbar

2. Connect your smart device (smart phone, tablet, etc.) to your wireless router.



3. Launch the **Samsung Multiroom** app.
4. Touch **☰** to go to the list of all speakers.
5. Select **More > Add New Speaker** in the app, and then follow the instructions on the app screen.



- ✓ To connect a different network, select **No**.

You must enter the password of your wireless router to connect your Soundbar to your wireless network through the Samsung Multiroom app.

If your wireless router does not have a designated password, the app completes the initial settings without asking you to enter a password.

Connecting the Soundbar to your Samsung Smart TV

You can connect your TV to the Soundbar through a wireless network and enjoy the TV sound.

- ✓ **Important: Make sure that the TV and Soundbar are connected to the same network.**
(How to check your Samsung TV network : Home menu → Network → Network Status)

Configuring Settings from your Samsung Smart TV

- ✓ To play sound via the Soundbar, make sure that your TV model supports the Multiroom feature (Samsung Smart TVs released after 2014).
- ✓ If the TV is disconnected from the wireless network due to a change to the input source of the Soundbar, use the TV menu to re-establish the connection.

▪ For TVs released in 2016

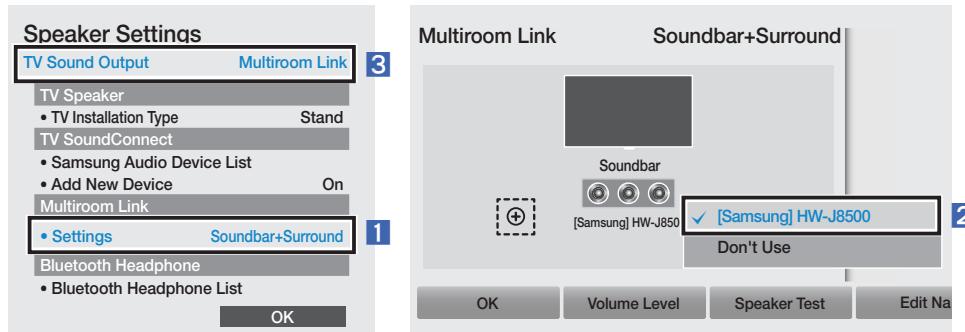
1. Home menu → Settings () → Sound → Sound Output → Select [Samsung] HW-Jxxxx (Wi-Fi)
2. TV sound is output.

▪ For TVs released in 2015

1. Home menu → Sound → Speaker List → Select [Samsung] HW-Jxxxx (Wi-Fi)
2. TV sound is output.

▪ For TVs released in 2014

1. Home menu → Sound → Speaker Settings → Select **Multiroom Link - Settings** → **Soundbar+Surround**
2. From the Soundbar position, select "J8500" and select "OK".
3. Home menu → Sound → Speaker Settings → Select **TV Sound Output** → **Multiroom Link**

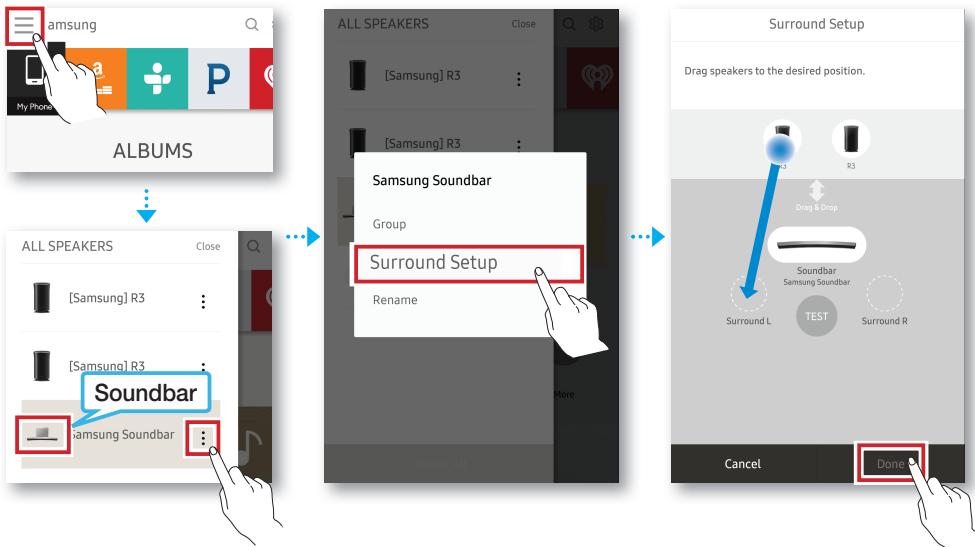


4. TV sound is output.

Connecting Samsung Multiroom Audio System to the Surround

You can enjoy three-dimensional sound in surround mode after connecting two Multiroom Audios and a Soundbar.

- ✓ Surround connection between a Multiroom Audio and a Soundbar is unavailable.
- 1. Touch  to go to the list of all speakers.
- 2. Touch  on the right of the Soundbar model name.
- 3. Touch **Surround Setup**. Select **Done** after dragging the speaker to the desired location.
- 4. Surround connection is completed.



- ✓ Refer to the web manual for connection between the TV and the surround.

CONNECTION VIA BLUETOOTH

You can connect a Bluetooth device to the Soundbar and enjoy music with stereo sound, all without wires!

- ✓ It is not possible to connect multiple Bluetooth devices at the same time.



1. Press the  button on the top of the Soundbar or the **SOURCE** button on the remote control to select **BT**.
2. Select the Bluetooth menu on the Bluetooth device you want to connect. (Refer to the Bluetooth device's user manual.)
3. Select "[Samsung] HW-Jxxxx" from the list.
 - When the connection is established between the Soundbar and Bluetooth device, the front display window of the Soundbar displays **[Bluetooth device name] → BT**.
4. Play music on the connected device.

[If failed to connect to the Bluetooth device / If device searching is needed again]

- Delete the previous "[Samsung] HW-Jxxxx" found by the Bluetooth device and have it search for the Soundbar again.
 - ✓ If asked for a PIN code when connecting a Bluetooth device, enter <0000>.
 - ✓ In Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the Soundbar and the Bluetooth device exceeds 32.8 ft.
 - ✓ The Soundbar automatically turns off after 15 minutes in the Ready state.
 - ✓ The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
 - If there is a strong electrical field around the Soundbar.
 - If several Bluetooth devices are simultaneously paired with the Soundbar.
 - If the Bluetooth device is turned off, not in place, or malfunctions.
 - ✓ Electronic devices may cause radio interference. Devices that generate electromagnetic waves must be kept away from the Soundbar main unit - e.g., microwaves, wireless LAN devices, etc.

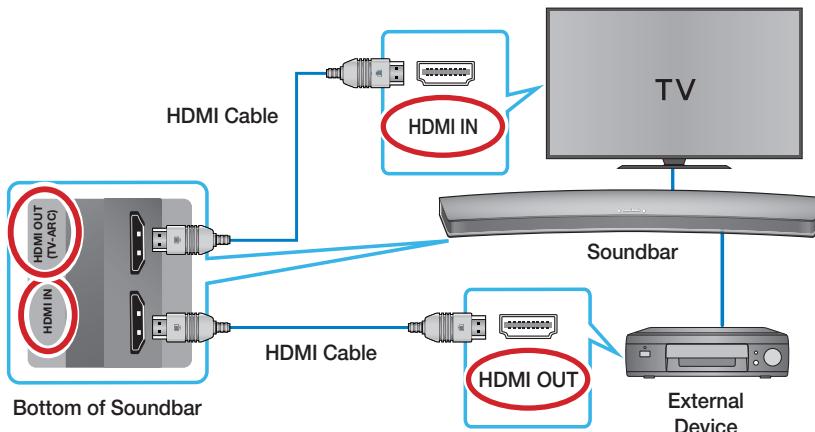
Disconnecting the Soundbar from the Bluetooth device

Press the **SOURCE** button on the remote control or the  button on the product's top to switch from **BT** to another mode or turn off the Soundbar.

- The connected Bluetooth device will wait a certain amount of time for a response from the Soundbar before terminating the connection. (Disconnection time may differ, depending on the Bluetooth device)

CONNECTING TO AN EXTERNAL DEVICE

You can enjoy sound from separate external devices such as a BD player/game console/set-top box, etc. by connecting them to your Soundbar.



1. Connect the HDMI cable as in the picture above.
2. Press the  button on top of your Soundbar or the **SOURCE** button on your remote control to select **HDMI** mode.
3. The Soundbar shows HDMI on its display and output sound.

SOFTWARE UPDATE

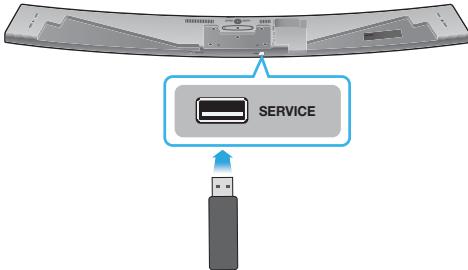
Samsung may offer updates for the Soundbar's system firmware in the future.

Auto Update

The automatic update function is enabled on the Soundbar by default. Automatic firmware updates are searched for and performed if the Soundbar is connected to the Internet, irrespective of whether it is turned on or off.

- ✓ To use the Auto Update function, the Soundbar must be connected to the Internet. The Wi-Fi connection to the Soundbar will be terminated if its power cord is disconnected or the power is cut off. If the power is cut off, turn on the Soundbar and reconnect it.

Updating with USB



If an update is offered, you can update the firmware by connecting a USB device with the firmware update stored on it to the USB port on your Soundbar.

For more information about how to download update files, go to the Samsung Electronics website at (samsung.com/sec) → search for the model name → download the firmware from the customer support menu option. The option name can vary.

INSTALLING THE WALL MOUNT

Installation Precautions

- Install on a vertical wall only.
- Do not install the Soundbar system in a location with high temperature and/or humidity. Install the system on a stable wall that can bear the weight of the Soundbar main unit.
- Check the strength of the wall. To install the Soundbar system on a wall that may not bear the Soundbar main unit weight, reinforce the wall before installation. If this is not possible, install the system on another wall, one stable enough to bear the weight of the Soundbar main unit
- Purchase and use the fixing screws or anchors appropriate for the kind of wall you have (plaster board, iron board, wood, etc.). If possible, fix the support screws into wall studs.
- Purchase wall mounting screws according to the type and thickness of the wall you will mount the Soundbar on.
 - Diameter : M5
 - Length: 1 3/8 inches or longer recommended.
- Connect cables from the unit to external devices before you install it on the wall.
- Make sure the unit is turned off and unplugged before you install it. Otherwise, it may cause an electric shock.

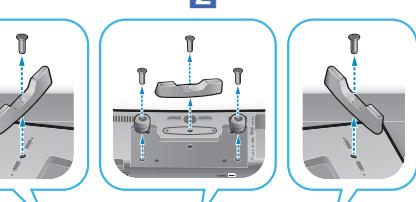
For Soundbar Main Unit (Wallmount Components)

	
Holder-Screw 1 (4 EA)	Holder-Screw 2 (for Soundbar main unit fixing) (4 EA)
	
Wall-Mount Bracket	Holder-Fix Mount (for wall-mount fixing)

1. Place the Soundbar as shown in the illustration, ensuring that none of the buttons touch the surface it is lying on. You can use the Soundbar's packaging to support its two ends.

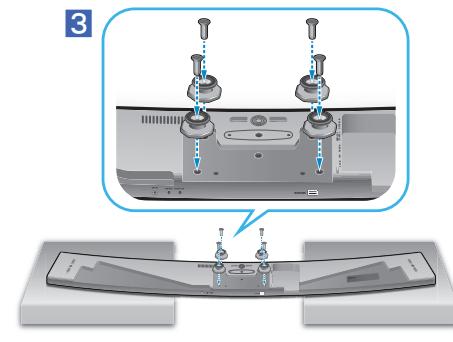
2. If the **Holder-Foot** (3 EA) and **Holder-Support** (2 EA) are attached, remove them.

1 

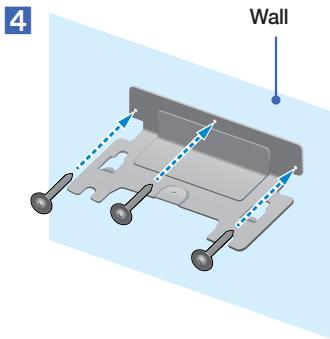
2 

Holder-Foot 
Holder-Support 

3. Fix Holder-Screw 1 (4 EA) and Holder-Screw 2 (for Soundbar main unit fixing) (4 EA) into the holes of the Soundbar tightly as shown in the illustration.



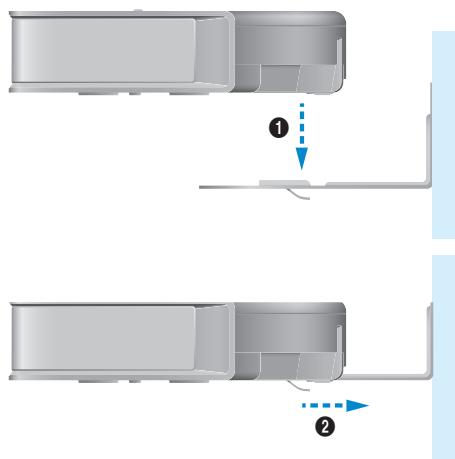
4. Insert the **Wall-Mount Screws** into the 3 holes one by one to fix the **Wall-Mount Bracket** on the wall.



✓ Recommended screw : M5

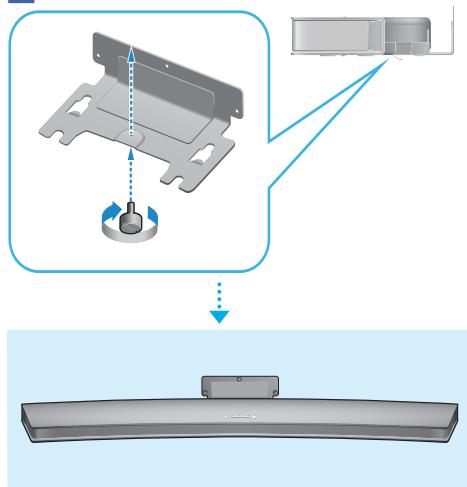
5. Mount the Soundbar on the **Wall-Mount Bracket** in order of the following illustration (① → ②).

5



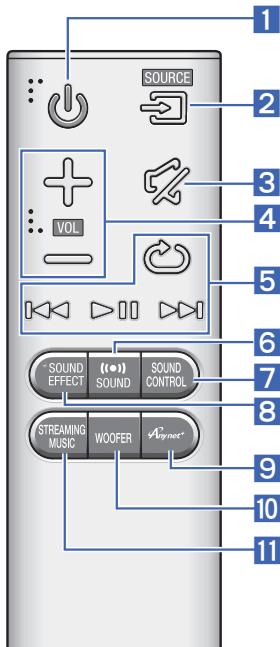
6. Fix the **Holder-Fix Mount** (for wall-mount fixing) to join the **Wall-Mount Bracket** with the Soundbar.

6



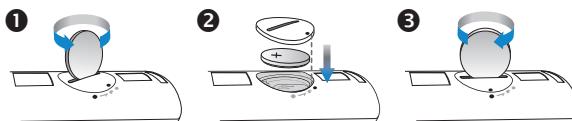
- ✓ **Wall-Mount Screws** are not provided.
- ✓ Since different types of wall-mount screws are required depending on your wall, you should check your wall before installation and purchase the appropriate wall-mount screws to use.

REMOTE CONTROL BUTTONS & FEATURES



Inserting Battery before using the Remote Control

1. Use a suitable coin to turn the remote control's battery cover counterclockwise to remove it as shown in the figure below.
2. Insert a 3V lithium battery. Keep the positive (+) pole facing up when inserting the battery. Put the battery cover on, and then align the '•' marks side by side as shown in the figure below.
3. Use a suitable coin to turn the remote control battery cover clockwise as far as it will go to fix it in place.



CALIFORNIA USA ONLY

This perchlorate warning applies only to primary CR (Manganese Dioxide) Lithium coin cells in the product sold or distributed ONLY in California USA

" Perchlorate Material - special handling may apply,
See www.dtsc.ca.gov/hazardouswaste/perchlorate. "

1	 Power	Turns the Soundbar on and off.
2	 SOURCE	Press to select a source connected to the Soundbar.
3	 Mute	Sets the volume temporarily to 0. Press again to cancel.
4	 Volume	Adjusts the volume level of the unit.

5	 Play / Pause	<p>Press the ▶ button to pause a music temporarily. Press the ▶ button again to play the selected music.</p>
	 Skip Forward	<p>Selects the next file.</p>
	 Skip Back	<p>Selects the previous file.</p>
	 Repeat	<p>The Repeat function is available only when playing back music from Songs on phone or DMS of Samsung Multiroom app.</p> <ul style="list-style-type: none"> • OFF-REPEAT : Cancels Repeat Playback. • TRACK-REPEAT : Plays a track repeatedly. • ALL-REPEAT : Plays all tracks repeatedly.
6	 Surround Sound	<p>The Surround Sound function adds depth and a sense of space to sound. When this button is pressed, ON or OFF is repeatedly alternated.</p>
7	 SOUND CONTROL	<p>You can select from TREBLE, BASS or AUDIO SYNC.</p> <ul style="list-style-type: none"> • To control the volume of the treble or bass sound, select TREBLE or BASS in Sound Settings, and then adjust the volume between -3~+3 by using the ◀◀, ▶▶ buttons. • If the video and audio between the TV and your Soundbar are not synchronized, select AUDIO SYNC in Sound Settings, and then set audio delay between 0~300 milliseconds by using the ◀◀, ▶▶ buttons.
8	 SOUND EFFECT	<p>You can select from 6 sound modes: STANDARD, MUSIC, CLEAR VOICE, SPORTS, MOVIE, and NIGHT.</p> <p>✓ NIGHT Mode When changing a channel or music source, the volume difference between different music input sources is automatically adjusted to be suitable for listening.</p>
9	 Anynet+	<p>You can turn the Anynet+ and Auto Power Link on or off. The Anynet+ and Auto Power Link work in reverse to each other.</p> <ul style="list-style-type: none"> • Anynet+: if connected through HDMI cable, you can control your Soundbar with the Samsung TV remote control. • Auto Power Link: the Soundbar is automatically turned on when turning on the TV connected through optical input.
10	 WOOFER	<p>You can adjust the subwoofer volume between -12, or -6~+6 levels.</p>
11	 STREAMING MUSIC	<p>You can enjoy internet radio through Streaming Music. You can select your desired station from 3 internet radio stations by default. To use Streaming Music function, you should connect your Soundbar to a network.</p>

TROUBLESHOOTING

Before seeking assistance, check the following.

The unit will not turn on.

Is the power cord plugged into the outlet?

▷ [Connect the power plug to the outlet.](#)

A function does not work when the button is pressed.

Is there static electricity in the air?

▷ [Disconnect the power plug and connect it again.](#)

Sound is not produced.

Is the Mute function on?

▷ [Press the !\[\]\(eca9dca13a2688a2d5e75f35d4cc16aa_img.jpg\) \(Mute\) button to cancel the function.](#)

Is the volume set to minimum?

▷ [Adjust the Volume.](#)

The remote control does not work.

Is the battery drained?

▷ [Replace with new battery.](#)

Is the distance between the remote control and Soundbar main unit too far?

▷ [Move the remote control closer to the Soundbar main unit.](#)

The TV SoundConnect (TV pairing) failed.

Does your TV support TV SoundConnect?

▷ [TV SoundConnect is supported by some Samsung TVs released from 2012 on. Check your TV to see if it supports TV SoundConnect.](#)

Is your TV firmware the latest version?

▷ [Update your TV with the latest firmware.](#)

Does an error occur when connecting?

▷ [Contact the Samsung Call Center.](#)

▷ [Reset TV SoundConnect and connect again. To reset the TV SoundConnect connection, press and hold the !\[\]\(a3a718235acea3c948b3b35dc0a11ce9_img.jpg\) button for 5 seconds.](#)

The red LED on the subwoofer blinks and the subwoofer is not producing sound.

Your subwoofer may not be connected to the Soundbar main unit.

▷ [Try to connect your subwoofer again.](#)

See page 4.

The subwoofer drones and vibrates noticeably.

Try to adjust the vibration of your subwoofer.

▷ [Press the **WOOFER** button on your remote control to adjust its value \(between -12, -6 ~ +6\).](#)

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IMPORTANT NOTE ABOUT SERVICE

- Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.
- An administration fee may be charged if either:
 - a. An engineer is called out to your home at your request and there is no defect in the product.
 - b. You bring the unit to a repair center and there is no defect in the product.
- You will be advised of the amount of the administration fee before any work is done or a home visit is made.
- If you have a problem with this product, we strongly recommend you read the appropriate section of this manual, visit the Support page for your product at www.samsung.com, or call Samsung Product Support (1-800-726-7864) to find an answer before you contact a service center for a repair.

SPECIFICATIONS

GENERAL	Weight	Soundbar Main Unit	11.0 lbs (5.0 kg)
		Subwoofer (PS-WJ8500R / PS-WJ8501R)	23.4 lbs (10.6 kg)
	Dimensions (W x H x D)	Soundbar Main Unit	57.1 x 2.4 x 7.3 inches (1450.0 x 60.0 x 185.0 mm)
		Subwoofer (PS-WJ8500R / PS-WJ8501R)	19.7 x 13.1 x 7.1 inches (500.0 x 332.0 x 181.0 mm)
	Operating Temperature Range		+41°F to +95°F (+5°C to +35°C)
	Operating Humidity Range		10 % to 75 %
AMPLIFIER	Rated Output Power	Soundbar Main Unit	21W x 9, 8 ohm, THD≤10%
		Subwoofer (PS-WJ8500R / PS-WJ8501R)	161W, 3 ohm, THD≤10%

- Nominal specification
 - Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
 - Weight and dimensions are approximate.
 - For more information about the power supply and power consumption, refer to the label attached to the product. (Label : Bottom of Soundbar main unit)
 - Dispose unwanted electronics through an approved recycler.
To find the nearest recycling location, go to our website: www.samsung.com/recyclingdirect or call (877) 278 - 0799

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(*90 Days Parts and Labor for Commercial Use)

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